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## UTILITY PATENT APPLICATION TRANSMITTAL

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Attorney Docket No. INVE16US
First Inventor Aleksander Szlam

y for new nonprovisional applications under 37 C.F.R. § 1.53(b))

Title Dynamic Help Option For Internet Customers
Express Mail Label No. | FL 637079447115

Expressival Education (Education)						
See MPEP ch	APPLICATION ELEMENTS apter 600 concerning utility patent applica	tion contents.	ADDRESS TO:	Box Pa	nt Commissioner for Patents itent Application ington, DC 20231	
	e Transmittal Form (e.g., PTO/SB/17) ubmit an original and a duplicate for fee pr	ocessing)	7. CD-ROM or CD-R in duplicate, large table or Computer Program (Appendix)			
	pplicant claims small entity status. ee 37 CFR 1.27.		8. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary)			
	ecification [Total Pages generated arrangement set forth below]	30 ]	<ul><li>a.  Computer Readable Copy</li><li>b. Specification Sequence Listing on:</li></ul>			
]	Descriptive title of the invention Cross References to Related Application	ons	i.   CD-ROM or CD-R (2 copies); or			
-1	Statement Regarding Fed sponsore Reference to sequence listing, a table,		ii. paper c. Statement verifying identify of above copies  ACCOMPANYING APPLICATION PARTS			
-]	or a computer program listing appending Background of the Invention	X				
<del>-</del> 1	Brief Summary of the Invention Brief Description of the Drawings ( <i>if f</i> i Detailed Description					
_ (	Claim(s) Abstract of the Disclosure		10. 37 C.F.R. § 3.73(b) (when there is an assi	) Statem	Power of Attorney	
4. Drav	wing(s) (35 U.S.C. 113) [Total Sheets	8 ]	11. English Translatio	n Docun	ment (if applicable)	
5. Oath or D	Declaration [Total Sheets	]	12. Information Disclost Statement (IDS)/PT		Copies of IDS Citations	
a	Newly executed (original or copy)	PD \$ 1.62(d))	13. Preliminary Amendment  Return Receipt Postcard (MPEP 503)			
bi	(57 c) (for a continuation/divisional with Box DELETION OF INVENTOR(S)	or a continuation/divisional with Box 17 completed)  DELETION OF INVENTOR(S)  15. (Should be specifically itemized))  Certified Copy of Priority Document(s)				
	Signed statement attached deleting named in the prior application, see		(if foreign priority is claumed)  16. Other: Unexecuted Declaration (including			
6. Appli	1.63(d)(2) and 1.33(b). Cation Data Sheet. See 37 CFR 1.76		supplemental sheet) and Request for Non-Publication			
17 If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment, or in an Application Data Sheet under 37 CFR 1.76:  Continuation Divisional Continuation-in-part (CIP) Of prior application No:  Prior application information: Examiner Group / Art Unit:						
For CONTINUATION or DIVISIONAL APPS only: The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts.						
18. CORRESPONDENCE ADDRESS						
Customer Number or Bar Code Label (Insert Customer No. Or Attach bar code label here)  or Correspondence address below						
Name	Name Charles L. Warner II Troutman Sanders LLP					
Address Bank of America Plaza, Suite 5200 600 Peachtree Street N.E.						
City	Atlanta	State	Georgia Zıp	Code	30308-2216	
Country	US	Telephone	(404) 885-3275	Fax	(404) 962-6723	
Name (Print/Type) Charles L. Warner II Registration No. (Attorney/Agent) 32,320 Signature Date June 20, 2001						

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REQUEST AND CERTIFICATION
UNDER
35 U.S.C. 122(b)(2)(B)(i)

First Named Inventor Aleksander Szlam

Title Dynamic Help Option For Internet Customers

Atty Docket Number INVE16US

I hereby certify that the invention disclosed in the attached application has not and will not be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C. 122(b).

June 20, 2001 Date Charles 2 Warns

Charles L. Warner II
Typed or printed name

This request must be signed in compliance with 37 CFR 1.33(b) and submitted with the application **upon filing**.

Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, he applicant **must** notify the United States Patent and Trademark Office for such filing within forty-five (45) days after the date of the filing of such foreign or international application. **Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).** 

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